

Ice Cream Workshop Assistant | Sweet Wynns

Location	Sweet Wynns 1209 E Main Street, Suite A Richmond, Virginia 23219	
Salary	\$13.00 per hour	

Working Hours (Part-Time)	Fri, 6:00 PM - 11:00 PM Sat, 9:00 AM - 6:00 PM Sun, 9:00 AM - 8:00 PM
Age Requirement	16+

Description

Sweet Wynns is an ice cream making workshop located in Downtown Richmond that focuses on teaching our guests how to create premium ice creams from scratch. We strive to create an unforgettable experience that brings joy to ice cream lovers around the world.

We are looking for enthusiastic and dependable Ice Cream Workshop Assistants to join our team. As a Workshop Assistant, you will play a key role in ensuring the success of our ice cream making workshops by providing support to the Workshop Instructor and ensuring our guests have a memorable experience.

Responsibilities

- Set up for ice cream workshops, including preparing ingredients and organizing the workshop space.
- Assist the Workshop Instructor during lessons by helping with demonstrations and ensuring smooth workflow.
- Answer guest questions and provide excellent customer service.
- Manage retail operations, including processing purchases and organizing displays.
- Scoop ice cream and assist with serving guests.
- Clean and maintain the shop during and after workshops, ensuring a tidy and welcoming environment.

Requirements

- Enthusiastic and customer-focused with a passion for ice cream.
- Ability to work weeknights and weekends during scheduled hours.
- Strong communication skills and the ability to work well in a team.
- Attention to detail and ability to follow instructions.
- Must be able to stand for extended periods and lift up to 25 lbs.